

## > ACHIEVING. UPGRADING.



**Bigger & Better in Burton!**

**Ground Force Great Job, Doc!**

**True Starrs**

**Walking on Sunshine**

**Head to Toe**

## Welcome to RGS insite issue 43

Our regular newsletter celebrates more than a decade of drilling and keeps you up to date with RGS and industry news.

Rogers Geotechnical Services Ltd are site investigation specialists offering ground investigation and geotechnical services to developers, builders, structural and consulting engineers, architects, insurance companies, local authorities, piling and foundation engineers, private individuals and other geotechnical consultants.

## Bigger & Better in Burton!

We're pleased to announce that due to the **continuing growth** of our business we've already moved our **Midlands Office** from Castle Donington to larger, more flexible premises at the **Bretby Business Park in Burton on Trent**.

Headed up by **Tom Farnell** (pictured right above) and **Charlotte Mason**, the spacious new office has **excellent road and rail links**, plenty of visitor parking space, 24/7 security and room for additional expansion.

As well as covering central England and Wales, the Burton office will also coordinate our projects further south.

## OUR OFFICES

**CARLISLE** Northern Region

**HUDDERSFIELD** Head Office

Eastern Region

**HULL**

**BRETBY**  
NEW OFFICE Midlands & Southern Region

### THE RGS FLEET

## Ground Force: The Rotary Rig



Powerful drills and machines are **fundamentally important** in our everyday work and we thought you might like to learn a little more about some of these friendly giants.

Let's start with one of our favourites...

Our **Comacchio GEO 205** is a rotary rig that's valued industry-wide for its ability to carry out a variety of drilling techniques for soil investigations and for the high quality samples it provides. It also features a 1-tonne winch, allowing **in-situ testing** while drilling is in progress. Like most rotary rigs, the GEO 205's cutting head is lubricated by either water, air mist or drilling mud to reduce friction and heat.

We use our GEO 205 rig for **windowless sampling, standard penetration testing (SPT), rotary open-holing, shallow coal drilling and rock coring**.

Part of our fleet for two years, the GEO 205 is an integral member of the RGS family and keeps itself and its crew very busy on sites **across the UK**.

### CUSTOMER FEEDBACK

One mouth. **Two ears.**



Whenever we deliver a report, we invite every client to complete a concise but **valuable survey** to give us **their assessment** of our service.

Many take advantage of the online link and spend just a minute or two to feed back to us, mostly via **simple rating scores**, but we also invite clients' own comments and views - **no holds barred!** We're delighted at the responses we receive and want you to know how much we **value your opinions** and ideas.

Whatever you have to say, we listen hard and share the news with the team members involved. In most cases, those comments make the day very special for them - like these (both sent this month), for instance...

“ Very quick responses to emails which is **really beneficial** when we're facing tight deadlines. **Special thanks to Charlotte and Katie!** ”

“ We wanted to thank you for your **site team's professional and courteous attendance** on 19th July 2018. They were **excellent throughout!** ”

### STAFF DEVELOPMENT

## Training Together



We aim to be **outstanding in everything that we do** and while we're proud to have **exceptional and well-equipped teams** and top quality resources, we're never, ever complacent.

That's why we've sessioned up our **regular training programme** to include one half-day training session every month involving every member of the RGS team.

Topics to date have included:

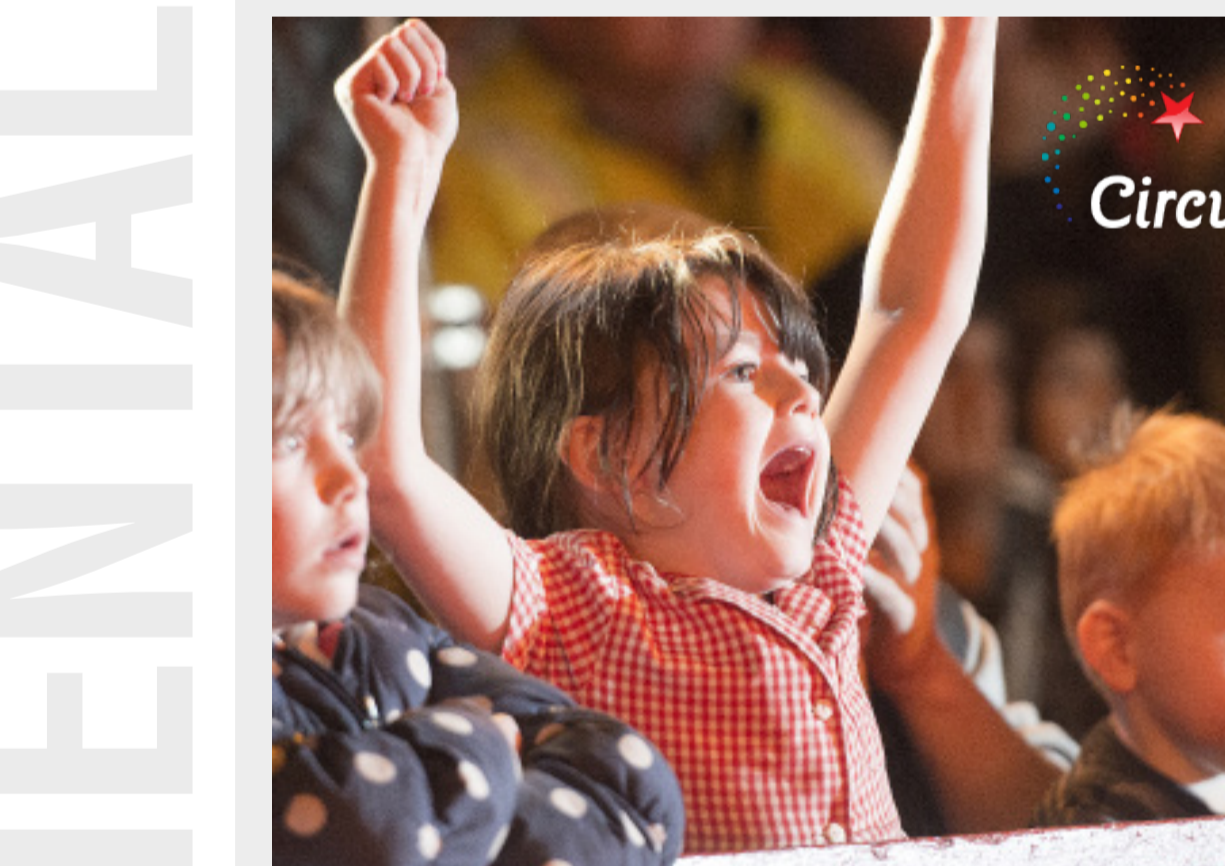
- // WHY QUALITY MATTERS
- // COMMERCIAL MANAGEMENT & CONTINUOUS IMPROVEMENT
- // UNDERSTANDING COMMUNICATIONS
- // MANAGING EXPECTATIONS & SEEING OTHERS' POINTS OF VIEW
- // MOTIVATION - WHY NOT EVERYONE THINKS LIKE I DO

The sessions have proved to be a **highly valuable** way of bringing the entire company together to **learn, exchange ideas, discuss developments and understand** each other's roles in greater detail.

RGS is assisting Engineering Support **Katie Wallett** through her **Open University Degree Course in Business Management**.

### STAFF DEVELOPMENT

## Great Job, Doc!



**CONGRATULATIONS!**

We're immensely proud of our Graduate Engineer **Mike Cook**, whose PhD status has just been confirmed.

Mike began his undergraduate studies in 2010 at Leeds University, where he read **Environmental Science** and soon realised that his primary interests bridged both chemistry and environmental studies.

On graduating in 2014, Mike began **five long years of PhD research** which combined these two passions in a thesis focused on **contaminated land** or **DEFINING MECHANISMS AND PATHWAYS OF ENHANCED BIOREMEDIATION DURING PUMP AND TREAT INTERVENTION**, to give it its full title!

With a **PhD requirement for work** completion, Mike contacted our very own **Steve Rogers** to find out if there might be an opportunity for him to both give and gain here.

Mike was welcomed into the RGS fold and he's now been one of our full-time **Graduate Engineers** since November 2018.

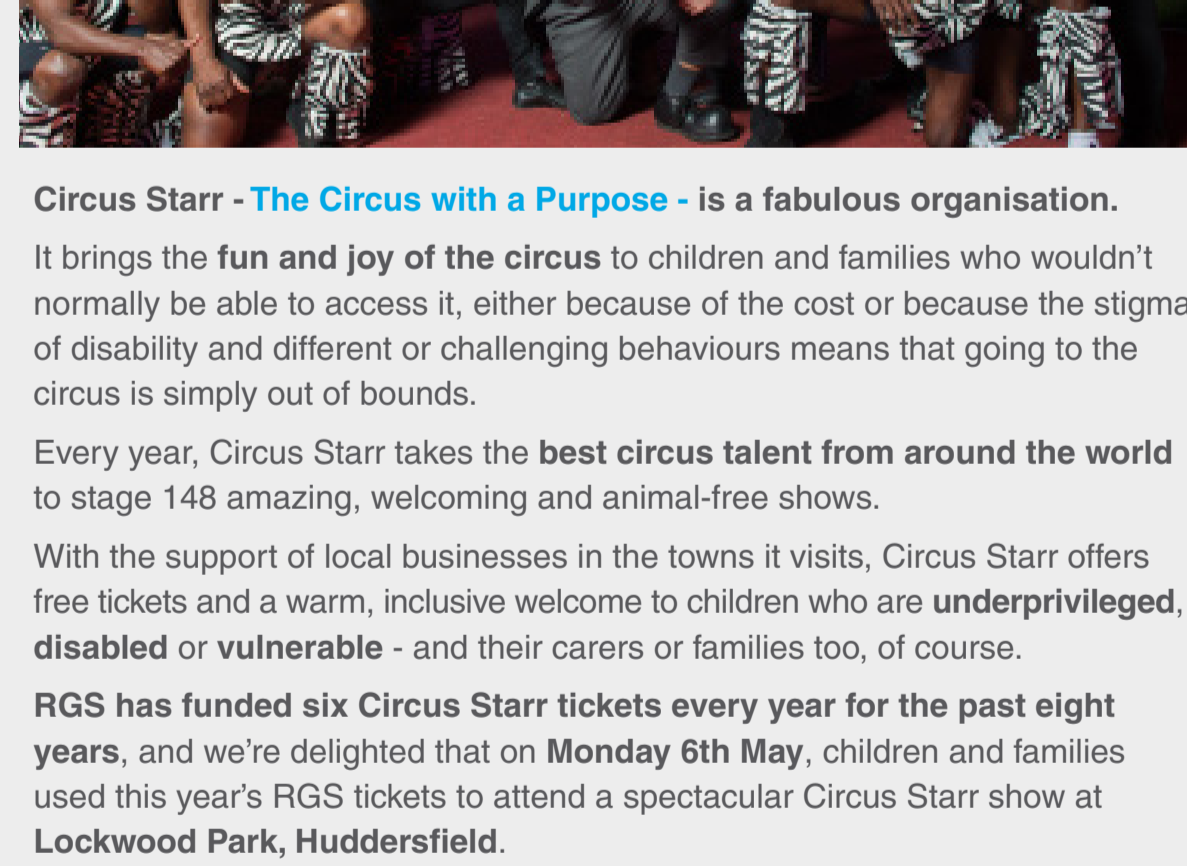
**Congratulations on your** fantastic achievement, Dr Cook!



[Click here](#) to download our Contaminated Land leaflet.

### SUPPORTING THE COMMUNITY

## True Starrs!



Circus Starr - **The Circus with a Purpose** - is a fabulous organisation. It brings the **fun and joy of the circus** to children and families who wouldn't normally be able to access it, either because of the cost or because the stigma of disability and different or challenging behaviours means that going to the circus is simply out of bounds.

Every year, Circus Starr takes the **best circus talent from around the world** to stage 148 amazing, welcoming and animal-free shows.

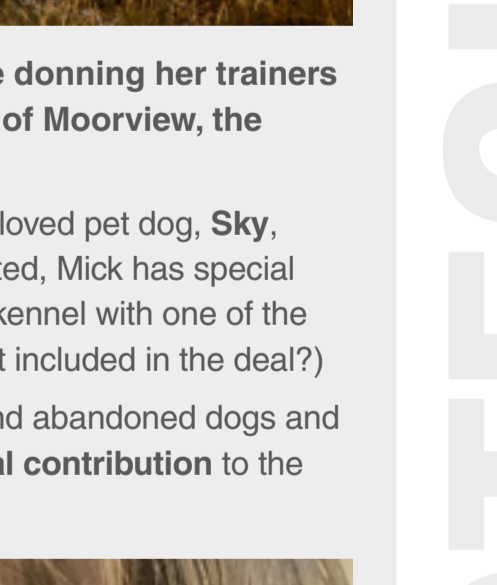
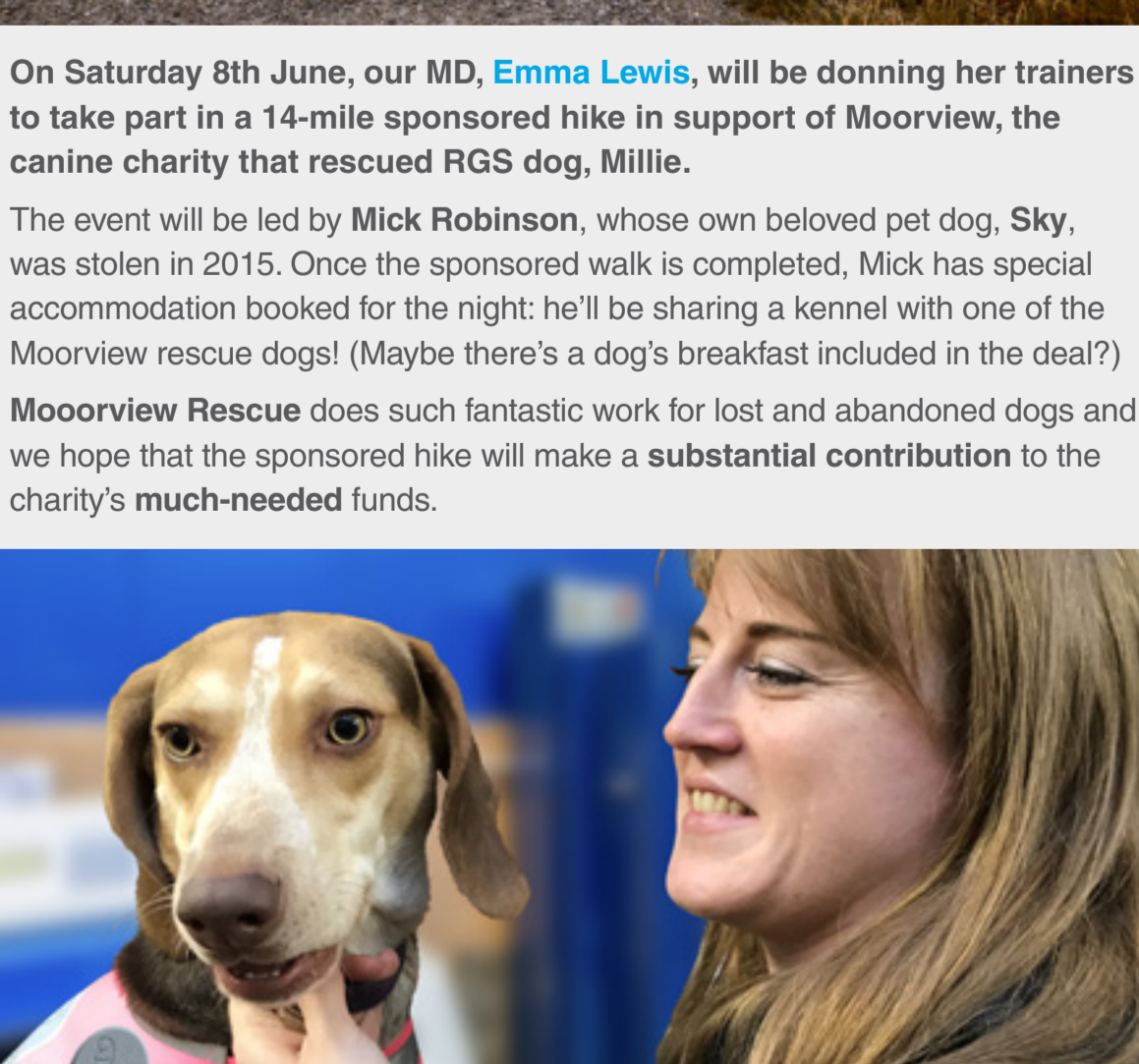
With the support of local businesses in the towns it visits, Circus Starr offers free tickets and a warm, inclusive welcome to children who are **underprivileged, disabled or vulnerable** - and their carers or families too, of course.

**RGS has funded six Circus Starr tickets every year for the past eight years**, and we're delighted that on **Monday 6th May**, children and families used this year's RGS tickets to attend a spectacular Circus Starr show at **Lockwood Park, Huddersfield**.

[Click here](#) to find out about Circus Starr and how you can support them.

### SUPPORTING THE COMMUNITY

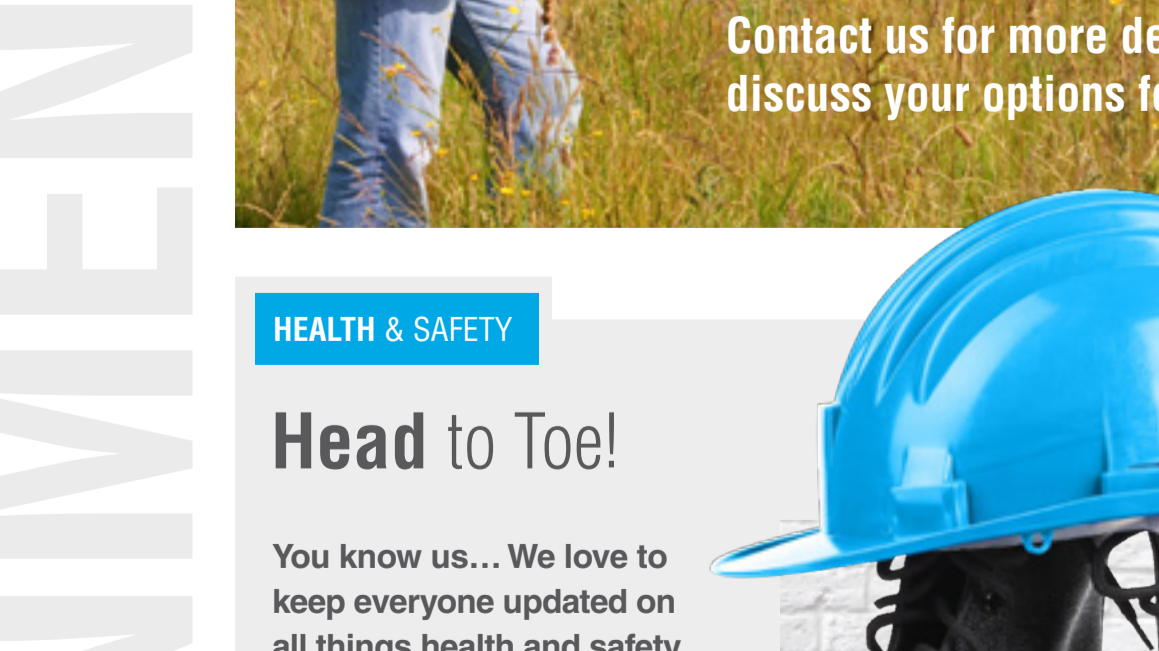
## Walking on Sunshine (fingers crossed)



On Saturday 8th June, our MD, **Emma Lewis**, will be donning her trainers to take part in a 14-mile sponsored hike in support of **Moorview**, the canine charity that rescued RGS dog, Millie.

The event will be led by **Mick Robinson**, whose own beloved pet dog, **Sky**, was stolen in 2015. Once the sponsored walk is completed, Mick has special accommodation booked for the night: he'll be sharing a kennel with one of the **Moorview rescue dogs!** (Maybe there's a dog's breakfast included in the deal?)

**Moorview Rescue** does such fantastic work for lost and abandoned dogs and we hope that the sponsored hike will make a **substantial contribution** to the charity's **much-needed** funds.



If you'd like to help, [click here](#) to visit Emma's JustGiving page.

Do you need a **phase one environmental desk study report?**

**RGS STANDARD** **RGS PREMIUM**

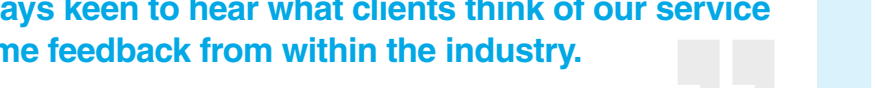
Contact us for more details and to discuss your options for this service

### HEALTH & SAFETY

## Head to Toe!

You know us... We love to keep everyone updated on all things health and safety.

[Click here](#) to take a look at why your **safety helmet** should be one of your best buddies.



For more information about your investigation requirements please do not hesitate to contact us.  
Telephone on **01484 604 354**

[Click here to email us](#)

### CLIENT FEEDBACK

## Talk to us

“ We are always keen to hear what clients think of our service and welcome feedback from within the industry. ”

We'd love to hear from you.

[Click here to email us your comments](#)